

Your utilities bill

Statement Date March 21, 2022

BARRETO, LINA

Your account number 34403109
 For service at 1221 PODERSKY WYND SW
 EDMONTON AB

? Questions?

Epcor.com 24/7
 310-4300 or 1-800-667-2345
 Monday to Friday 8 am - 7 pm,
 Saturday 8 am - 4:30 pm,
 Closed Sundays and stat. holidays

! Utility Repair / Emergency Calls Only

Power, Water & Drainage 780-412-4500
 Natural Gas 1-800-511-3447

Here's what you owe *For details, please turn over*

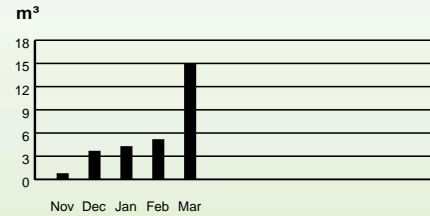
Amount of your last bill	\$194.42
Payments we processed Thank you	-194.42
New charges	191.11
Adjustments	0.85 CR
Water/wastewater	62.14
Drainage services	33.18
Waste services	96.64

Automatic Withdrawal \$191.11

To be withdrawn on April 11, 2022



YOUR WATER USE AT A GLANCE



■ 2020/2021 ■ 2021/2022

Tear off here

Turn over for details of your bill

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Automatic Withdrawal

If you have questions regarding this withdrawal, please call the Account enquiries number prior to this date.

Your account number 34403109 Payment to be withdrawn on April 11, 2022
\$191.11



W 1 00001 20220321

\$ AUTO WITHDRAWAL

BARRETO, LINA
 1274 DANIELS CRES SW
 EDMONTON AB T6W 3J1

EPCOR
 PO BOX 500
 EDMONTON AB T5J 3Y3

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Details of your previous payments

Amount of your last bill	\$194.42
Payment by AW - Credit Card on Mar 14	-194.42
Amount overdue from your last bill	\$0.00

Details of your adjustments

Paperless Option Credit	0.85	CR
Your total adjustments	\$0.85	CR

Details of your new charges



WATER AND WASTEWATER TREATMENT

Provided by EPCOR Water Services Inc.

Meter: 66123195

Reading on 15-Mar-22 (actual)	28.9
Reading on 11-Feb-22 (actual)	13.9
Amount of water you used, in cubic metres	15.0

Water Charges

Basic monthly water service charge	\$7.81
Cost of water you used	
10.00 m ³ at 218.07¢ per m ³	21.81
5.00 m ³ at 238.23¢ per m ³	11.91
Subtotal of water charges	\$41.53

Wastewater Treatment Charges

Basic monthly wastewater treatment service charge	\$5.09
Wastewater treatment charges, based on total water used of 15.0 m ³	
15.00 m ³ at 103.47¢ per m ³	15.52
Subtotal of wastewater charges	\$20.61
Your total water/wastewater charges	\$62.14



DRAINAGE

Provided by EPCOR Drainage Services

Basic monthly service charge	\$10.84
Sanitary charges, based on total water used of 15.0 m ³	
15.00 m ³ at 115.41¢ per m ³	17.31
Stormwater (area x development intensity x runoff coefficient x rate)	
192.076 m ² x 1.00 x 0.50 at 5.2384¢ per m ²	5.03
Your total drainage charges	\$33.18



WASTE SERVICES

Provided by Waste Management Services



Monthly waste services fee SF Feb 16-Mar 16	\$96.64
Your total waste services charges	\$96.64



TOTAL NEW CHARGES \$191.96

For your information

- PLEASE ALLOW THREE TO FIVE BUSINESS DAYS NOTICE FOR CLOSING ACCOUNTS
The customer in account is responsible for all charges until service is formally disconnected.
- Please be advised your communication with EPCOR may be monitored for quality Customer Service.
- EPCOR is committed to protecting your personal information. By establishing or maintaining an account, you consent to the collection, use and disclosure of personal information only for the purpose of providing ongoing utility service and support, unless you indicate otherwise to us in writing. Details of EPCOR's privacy policy are available online at epcor.com, or in printed form by request.

Understanding your bill:

- Electric Energy Charges: The cost of electric energy consumed in a billing period and the retail costs for billing and customer services.
- Delivery Charges: Wires Owner costs of delivering electricity to customers. This includes meter reading and the costs of building, operating and maintaining the local distribution system and the provincial transmission system.
- Detailed line item information is available on epcor.com or call us to talk to a customer service consultant.

BANK STAMP

Bill payment options:

- Visit epcor.com/MyAccount to set up Automatic Withdrawals via your bank account or credit card
- Through your bank: in person, by telephone banking or online banking
- Make a one-time credit card payment online by visiting epcor.com/MyAccount or by calling 310-4300
- By mail to PO Box 500 Edmonton AB T5J 3Y3

Please allow three business days for your payment to be posted to your account.
 If your payment is returned because of insufficient funds, a service charge will be added to your account.

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Page 3 of 3

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- | Thank you for joining our Automatic Withdrawal Plan. We hope you will find this payment option a benefit.
- | **LATE PAYMENT CHARGE**
We charge a one-time late payment charge of 2.5% on amounts outstanding after the due date shown.
- | Effective October 13, 2020, our Terms and Conditions for Automatic Withdrawal and Equal Payment Plan are updated. Please check epcor.com/aw-epp-updates for more information.