

# Your utilities bill

Statement Date March 29, 2022

**BARRETO, LINA**

Your account number 34403107  
 For service at 1223 PODERSKY WYND SW  
 EDMONTON AB

**?** Questions?

Epcor.com 24/7  
 310-4300 or 1-800-667-2345  
 Monday to Friday 8 am - 7 pm,  
 Saturday 8 am - 4:30 pm,  
 Closed Sundays and stat. holidays

**!** Utility Repair / Emergency Calls Only

Power, Water & Drainage 780-412-4500  
 Natural Gas 1-800-511-3447

## Here's what you owe *For details, please turn over*

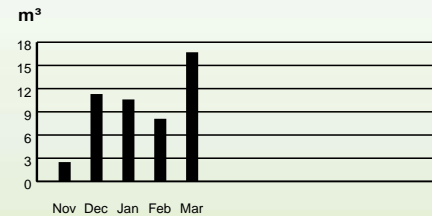
Amount of your last bill	\$161.41
Payments we processed Thank you	-161.41
<b>New charges</b>	<b>200.34</b>
Adjustments	0.85 CR
Water/wastewater	67.95
Drainage services	36.60
Waste services	96.64

**Automatic Withdrawal \$200.34**

To be withdrawn on April 19, 2022



YOUR WATER USE AT A GLANCE



■ 2020/2021 ■ 2021/2022

Tear off here

Turn over for details of your bill

0000000034403107000002003400000200340000000034403107025

## Automatic Withdrawal

If you have questions regarding this withdrawal, please call the Account enquiries number prior to this date.

Your account number 34403107 Payment to be withdrawn on April 19, 2022  
**\$200.34**



W 1 000001 20220329

**\$ AUTO WITHDRAWAL**

BARRETO, LINA  
 1274 DANIELS CRES SW  
 EDMONTON AB T6W 3J1

EPCOR  
 PO BOX 500  
 EDMONTON AB T5J 3Y3

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**Details of your previous payments**

Amount of your last bill	\$161.41
Payment by AW - Credit Card on Mar 22	-161.41
<b>Amount overdue from your last bill</b>	<b>\$0.00</b>

**Details of your adjustments**

Paperless Option Credit	0.85	CR
<b>Your total adjustments</b>	<b>\$0.85</b>	<b>CR</b>

**Details of your new charges**

 **WATER AND WASTEWATER TREATMENT**  
 Provided by EPCOR Water Services Inc.

Meter: 66123199

Reading on 15-Mar-22 (actual)	49.1
Reading on 11-Feb-22 (actual)	32.4
Amount of water you used, in cubic metres	16.7

**Water Charges**

Basic monthly water service charge	\$7.81
Cost of water you used	
10.00 m <sup>3</sup> at 218.07¢ per m <sup>3</sup>	21.81
6.70 m <sup>3</sup> at 238.23¢ per m <sup>3</sup>	15.96
<b>Subtotal of water charges</b>	<b>\$45.58</b>

**Wastewater Treatment Charges**

Basic monthly wastewater treatment service charge	\$5.09
Wastewater treatment charges, based on total water used of 16.7 m <sup>3</sup>	
16.70 m <sup>3</sup> at 103.47¢ per m <sup>3</sup>	17.28
<b>Subtotal of wastewater charges</b>	<b>\$22.37</b>
<b>Your total water/wastewater charges</b>	<b>\$67.95</b>

 **DRAINAGE**

Provided by EPCOR Drainage Services

Basic monthly service charge	\$10.84
Sanitary charges, based on total water used of 16.7 m <sup>3</sup>	
16.70 m <sup>3</sup> at 115.41¢ per m <sup>3</sup>	19.27
Stormwater (area x development intensity x runoff coefficient x rate)	
247.705 m <sup>2</sup> x 1.00 x 0.50 at 5.2384¢ per m <sup>2</sup>	6.49
<b>Your total drainage charges</b>	<b>\$36.60</b>



**WASTE SERVICES**  
 Provided by Waste Management Services



Monthly waste services fee SF	
Feb 16-Mar 16	\$96.64
<b>Your total waste services charges</b>	<b>\$96.64</b>



**TOTAL NEW CHARGES \$201.19**

**For your information**

- 1 **PLEASE ALLOW THREE TO FIVE BUSINESS DAYS NOTICE FOR CLOSING ACCOUNTS**  
 The customer in account is responsible for all charges until service is formally disconnected.
- 1 Please be advised your communication with EPCOR may be monitored for quality Customer Service.
- 1 EPCOR is committed to protecting your personal information. By establishing or maintaining an account, you consent to the collection, use and disclosure of personal information only for the purpose of providing ongoing utility service and support, unless you indicate otherwise to us in writing. Details of EPCOR's privacy policy are available online at epcor.com, or in printed form by request.

**Understanding your bill:**

- **Electric Energy Charges:** The cost of electric energy consumed in a billing period and the retail costs for billing and customer services.
- **Delivery Charges:** Wires Owner costs of delivering electricity to customers. This includes meter reading and the costs of building, operating and maintaining the local distribution system and the provincial transmission system.
- Detailed line item information is available on epcor.com or call us to talk to a customer service consultant.

BANK STAMP

**Bill payment options:**

- Visit epcor.com/MyAccount to set up Automatic Withdrawals via your bank account or credit card
- Through your bank: in person, by telephone banking or online banking
- Make a one-time credit card payment online by visiting epcor.com/MyAccount or by calling 310-4300
- By mail to PO Box 500 Edmonton AB T5J 3Y3

Please allow three business days for your payment to be posted to your account.  
 If your payment is returned because of insufficient funds, a service charge will be added to your account.

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**EDMONTON AB**

- | Thank you for joining our Automatic Withdrawal Plan. We hope you will find this payment option a benefit.
- | **LATE PAYMENT CHARGE**  
We charge a one-time late payment charge of 2.5% on amounts outstanding after the due date shown.
- | Effective October 13, 2020, our Terms and Conditions for Automatic Withdrawal and Equal Payment Plan are updated. Please check [epcor.com/aw-epp-updates](http://epcor.com/aw-epp-updates) for more information.