

## Your bill highlights

### Your bill for Nov 13, 2020 to Jan 13, 2021

- A rate decrease of 0.61% is reflected on bills as of January 1, 2021. For more information, visit [bchydro.com/rates](http://bchydro.com/rates).
- ✓ Thank you for your payment of \$190.04 on Dec 8, 2020.
- To track your electricity usage, visit [bchydro.com/login](http://bchydro.com/login).

Total Due

**\$301.99**  
Due by Feb 8, 2021

[Turn for bill details →](#)

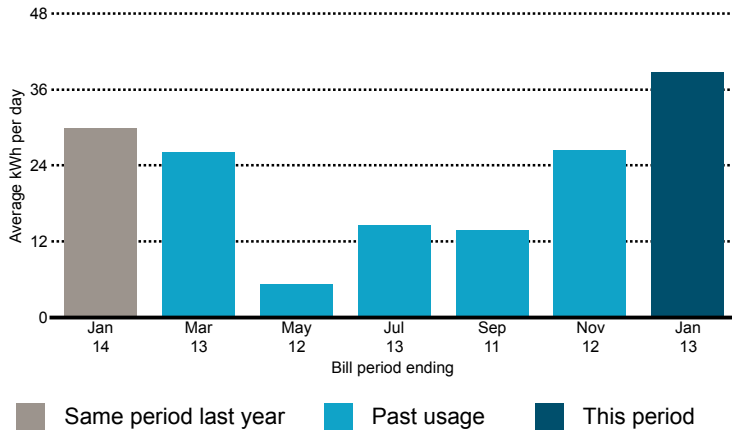
## Your electricity usage over time

**↑30%**

increase of 9 kWh per day in electricity used compared to the same period last year

**\$4.57**

average daily cost of electricity this bill period



### Did you know?

**You used a total of 2,400 kWh from Nov 13, 2020 to Jan 13, 2021.**

Use our online tracking tools to view your detailed electricity use by the month, week, day or even hour – up to the previous day. Visit [bchydro.com/login](http://bchydro.com/login).

## Less clutter. Less waste.

Switch to paperless billing to get your bill faster with detailed notifications straight to your email.

It's simple to sign up. Get started at [bchydro.com/gopaperless](http://bchydro.com/gopaperless).



## Manage your winter bills

Notice your bill going up as the temperature drops? We can help you better understand your winter electricity use and manage your bill.

Get tips and tools at [bchydro.com/winterbills](http://bchydro.com/winterbills)



**Meter reading information**

**Energy**

**Meter number 4488315**

Starting Nov 13, 2020..... 50546  
Ending Jan 13, 2021..... 52946  
Difference..... 2400

**2,400 kWh used over 62 days**



You're charged the Step 1 rate for electricity up to a certain threshold in each billing period, and a higher Step 2 rate for all electricity use beyond that threshold. This billing period you reached the higher Step 2 rate. You were 1,024 kWh above your Step 1 threshold of 1,376 kWh this billing period.

Your next meter reading is on or around Mar 15, 2021.

**Go paperless**

Get access to your account online.  
To get started, visit [bchydro.com/gopaperless](http://bchydro.com/gopaperless).

**Maintaining your account**

If we receive your payment after the due date, you may be charged a late payment fee. To learn more about your account with BC Hydro, visit [bchydro.com/customerservicerules](http://bchydro.com/customerservicerules).

**Privacy**

Protecting your personal information is an obligation we take seriously. For more information, visit [bchydro.com/privacy](http://bchydro.com/privacy).

**GST Registration # R121454151**

**Have a question?**

Visit [bchydro.com/gethelp](http://bchydro.com/gethelp)  
Call us at 1 800 BCHYDRO (1 800 224 9376).

**Bill details**

**Nov 13, 2020 to Jan 13, 2021**

**PREVIOUS BILLING PERIOD**

Previous bill..... \$190.04  
Payment received Dec 8, 2020..... -\$190.04

**BALANCE FORWARD**

**\$0.00**

**ELECTRICITY CHARGES**

Based on Residential Conservation Rate 1101  
Nov 13, 2020 to Jan 13, 2021 (2,400 kWh used)

**Basic Charge** 62 days @ \$0.2056 /day..... \$12.75\*

**ENERGY CHARGES**

Step 1: 1,376 kWh @ \$0.0930 /kWh..... \$127.97\*  
Step 2: 1,024 kWh @ \$0.1394 /kWh..... \$142.75\*  
Customer Crisis Fund charge: 62 days @ \$0.0043 /day..... \$0.27\*  
Regional transit levy: 62 days @ \$0.0624 /day..... \$3.87\*

**TAXES ON ELECTRICITY CHARGES**

\* GST 5% on \$287.61..... \$14.38

**ELECTRICITY CHARGES SUBTOTAL**

**\$301.99**

**TOTAL DUE**

**\$301.99**

XIA LIU  
2755 PHILLIPS AVE  
BURNABY BC V5A 4V4