

## Your bill highlights

### Your bill for Aug 26, 2021 to Oct 26, 2021

- As a result of a 0.16% rate decrease effective retroactively to April 1, 2021, your bill includes a one-time rate adjustment credit, as shown in the bill details section.
- A rate decrease of 0.16% is reflected on bills as of September 1, 2021. For more information, visit [bchydro.com/rates](https://bchydro.com/rates).
- ✓ Thank you for your payment of \$365.22 on Sep 17, 2021.
- To track your electricity usage, visit [bchydro.com/login](https://bchydro.com/login).

Auto-pay amount

**\$426.47**

**Withdrawn on or after Nov 18, 2021**

[Turn for bill details →](#)

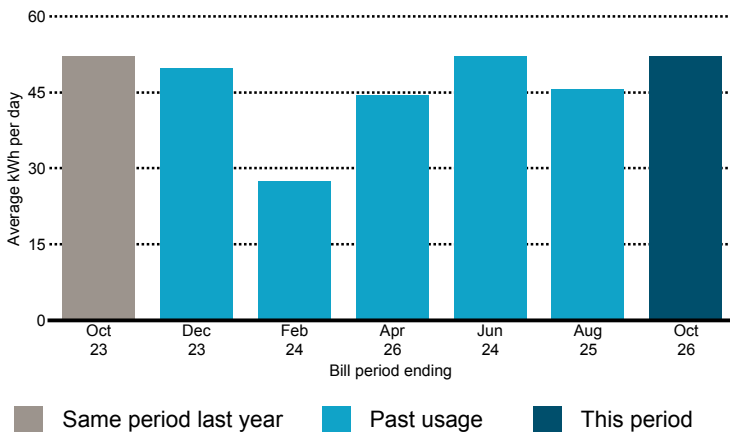
## Your electricity usage over time

**0%**

no change in electricity used compared to the same period last year

**\$6.49**

average daily cost of electricity this bill period



### Did you know?

**You used a total of 3,224 kWh from Aug 26, 2021 to Oct 26, 2021.**

Use our online tracking tools to view your detailed electricity use by the month, week, day or even hour – up to the previous day. Visit [bchydro.com/login](https://bchydro.com/login).

## Ways to pay your bill

We offer several options for you to pay your bill.



**[bchydro.com/login](https://bchydro.com/login)** – direct withdrawal from your bank account through MyHydro



Auto-pay – have your bills paid automatically from your bank account



Online banking – visit your bank's website or pay in person at your local branch



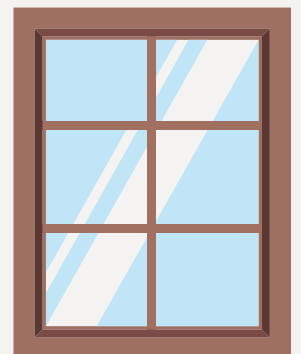
Credit card – pay through Paymentus, a third party service provider that charges a service fee

For more information, visit [bchydro.com/payments](https://bchydro.com/payments).

## Seal up those gaps

Use DIY weather stripping to close gaps around windows and doors to prevent heat loss in the winter, and heat gain in the summer.

Get more tips at [powersmart.ca](https://powersmart.ca)



**Meter reading information**

**Energy**

**Meter number 4518358**

Starting Aug 26, 2021..... 62509  
Ending Oct 26, 2021..... 65733  
Difference..... 3224

**3,224 kWh used over 62 days**



You're charged the Step 1 rate for electricity up to a certain threshold in each billing period, and a higher Step 2 rate for all electricity use beyond that threshold. This billing period you reached the higher Step 2 rate. You were 1,848 kWh above your Step 1 threshold of 1,376 kWh this billing period.

Your next meter reading is on or around Dec 23, 2021.

**Go paperless**

Get access to your account online. To get started, visit [bchydro.com/gopaperless](http://bchydro.com/gopaperless).

**Maintaining your account**

If we receive your payment after the due date, you may be charged a late payment fee. To learn more about your account with BC Hydro, visit [bchydro.com/customerservicerules](http://bchydro.com/customerservicerules).

**Privacy**

Protecting your personal information is an obligation we take seriously. For more information, visit [bchydro.com/privacy](http://bchydro.com/privacy).

**GST Registration # R121454151**

**Have a question?**

Visit [bchydro.com/gethelp](http://bchydro.com/gethelp)  
Call us at 1 800 BCHYDRO (1 800 224 9376).

**Bill details**

**Aug 26, 2021 to Oct 26, 2021**

**PREVIOUS BILLING PERIOD**

Previous bill..... \$366.75  
Payment received Sep 17, 2021..... -\$365.22

**BALANCE FORWARD \$1.53**

**ACCOUNT CHARGES**

Electricity rate adjustment..... -\$1.45  
GST on rate adjustment..... -\$0.07  
Interest on rate adjustments..... -\$0.01

**ACCOUNT CHARGES SUBTOTAL -\$1.53**

**ELECTRICITY CHARGES**

Based on Residential Conservation Rate 1101  
Aug 26, 2021 to Oct 26, 2021 (3,224 kWh used)

**Basic Charge** 62 days @ \$0.2077 /day..... \$12.88\*

**ENERGY CHARGES**

Step 1: 1,376 kWh @ \$0.0939 /kWh..... \$129.21\*  
Step 2: 1,848 kWh @ \$0.1408 /kWh..... \$260.20\*  
Regional transit levy: 62 days @ \$0.0624 /day..... \$3.87\*

**TAXES ON ELECTRICITY CHARGES**

\* GST 5% on \$406.16..... \$20.31

**ELECTRICITY CHARGES SUBTOTAL \$426.47**

**TOTAL DUE \$426.47**

QIANG XIAO  
301-3487 BINNING RD  
VANCOUVER BC V6S 0K8