



January 19, 2023 \$244.07

Account Number  
3717991300

Statement Date Amount Due Due Date

February 13, 2023

Please reference this number when making a payment.

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**PLEASE DO NOT PAY PRE-AUTHORIZED PAYMENT PLAN** A monthly interest charge equal to 1.5% per month (effective annual rate of 19.56% per annum or 0.04896% compounded daily rate) will be applied if payment is received after the due date.

Service Location: 308 EAST 42ND ST HAMILTON ON L8T 3A7  
Premise #: 9963910000

Bill #: 37142676667

Reading Previous

Type Current  
Adjustment Factor Multiplier Usage Read  
Adjusted Usage

Reading Service Meter From To # Days

Service	Meter #	From	To	Days	Usage	Rate	Actual	Multiplier	Adjusted Usage	Adjusted Rate	Total
Electric	HZN7159225	12/13/2022	01/13/2023	31	105103.04	106257.66	Actual	1.00	1154.622 KWH	1.03790	1198.382
Water	P76965778	12/16/2022	01/17/2023	32	3246.00	3264.00	Actual	1.00	18.000 M3		

**Your Previous Charges**

Amount of Last Bill \$261.61  
Payment Received January 13, 2023 Thank you \$261.61 CR  
**Balance Forward \$0.00**

**Your Electricity Charges: Residential**

\*Electricity provided by Alectra Utilities Corporation as Standard Supply Service

**Time Of Use**

Winter On-Peak 170.889 kWh @ \$0.151 \$25.80

Winter Mid-Peak 167.808 kWh @ \$0.102 \$17.12

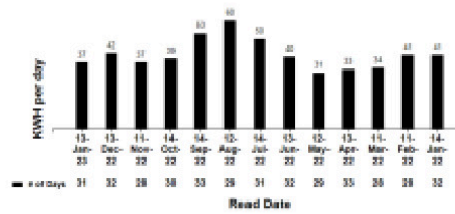
Winter Off-Peak 815.925 kWh @ \$0.074 \$60.38

Delivery \$55.55

Regulatory \$5.59

**Your Total Electricity Charges \$164.44**

**Daily Average Electricity Usage**



**Compare your daily Water Usage**



The Ontario Energy Board approved new distribution rates for Alectra Utilities effective January 1, 2023. Please visit our website at [www.alectrautilities.com/rates](http://www.alectrautilities.com/rates) for details.



Please make your payments to Alectra Utilities Corporation.

Account Number: 3717991300

Use this number for all types of payments

Automatic Withdrawal on February 13, 2023 \$244.07
be applied if payment is received after the due date.

A monthly interest charge equal to 1.5% per month (effective annual rate of 19.56% per annum or 0.04896% compounded daily rate) will
Amount Paid: [Redacted]

CALGARY AB T3G 2S9 Alectra Utilities Corporation P.O. BOX 3700

Concord, ON L4K 5N2

CUSTOMER SERVICE IMPORTANT PHONE NUMBERS Hours of

Operation: Monday to Friday from 8:30 am to 4:30 pm excluding statutory holidays (hours may vary by location).
• Advise that you are moving
• View our outage maps
• Learn about conservation

ON1Call 1 800 400 2255
Water Emergencies (business hours): City of Vaughan 1 877 963 6900 City of Markham 1 877 963 6900
Water Emergencies (after hours): City of Vaughan 905 832 8562 City of Markham 905 477 7000 Water Emergencies (24/7): City of Hamilton 905 546 2489

Visit the Alectra Utilities website at alectrautilities.com to:

- Access your account
• View your smart meter and Time-Of-Use data • Go paperless

IMPORTANT INFORMATION

Customer Service / Power Outages: Alectra Utilities 1-833-253-2872 Call Before You Dig:

distribution lines, towers and poles, and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use. The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Alectra Utilities collects this money and pays this amount directly to our suppliers. When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

Always Ask for ID
For your protection, all Alectra Utilities employees and contractors carry a photo identification card.

Are you Moving?
Please notify our office at least 1 week in advance of the closing date. A new account charge will be applied whenever a customer changes an address or registers for a new account. Customers will be held responsible for all electricity used until notice is received and the account is finalized.

Supply Of Power
Alectra Utilities will endeavour to use reasonable diligence in providing a regular and uninterrupted supply of service, but does not guarantee a constant supply of electricity or the maintenance of unvaried frequency or voltage.

Access to Equipment
Alectra Utilities equipment located on a customer's premise is in the care and at the risk of the customer. Alectra Utilities will, at

PAYMENT METHODS

reasonable times, require access to this equipment for reasons that include inspections, maintenance, repair, alteration, replacement, disconnection, calibration and metering.

Disconnection/Reconnection of Service
When an electrical service has been disconnected from Alectra Utilities' distribution system for six months or longer, Alectra Utilities will deem the service non-existent and require the condition of a new service be met prior to reconnection. The customer is required to apply to the Electrical Safety Authority (ESA) for inspection before reconnection can be done.

GLOSSARY OF TERMS

Electricity
This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

Delivery
These are the costs of delivering electricity from generating stations across the Province to Alectra Utilities then to your home or business. This includes the costs to build and maintain the transmission and

Privacy Information
In accordance with privacy legislation, Alectra Utilities representatives may only discuss a customer's account with the account holder or an authorized representative of the account holder. Contact Customer Service to notify us of any changes to your account information or to update your selected authorized representative.

Please reference this number when making a payment.



**Regulatory Charges**

Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy conservation and renewable energy programs.

**Global Adjustment**

Electricity generators in Ontario receive a combination of payments from the operation of the wholesale market, payments set by regulation and payments under contracts. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.

*NOTE: For a detailed explanation of electricity terms, please visit our website at [alectrautilities.com](http://alectrautilities.com) or [ontarioenergyboard.ca](http://ontarioenergyboard.ca).*

Alectra Utilities offers many convenient payment methods: Pre-authorized payment, telephone banking, online and credit card (fees in effect). For further details, please visit our website at [alectrautilities.com](http://alectrautilities.com).

Please consider the environment and switch to paperless billing at [alectrautilities.com](http://alectrautilities.com). Cheque or money order payments can be mailed to the following address:

Alectra Utilities P.O. Box 3700 Concord, ON, L4K 5N2

**alectrautilities.com**

Alectra Utilities has programs and payment plans to help customers who are having difficulties paying their electricity bills. There are additional programs for qualifying low-income customers. For more information about our Equal Payment Plan, the Low-Income Energy Assistance Program, or the Ontario Electricity Support Program, visit our website at [alectrautilities.com](http://alectrautilities.com) or contact our Customer Service department.



**Account Number**  
3717991300

**Your Water/Wastewater Charges**

Your next schedule read date is tentatively scheduled for Feb 13, 2023

Water Meter Size - 16 mm

Water Fixed Charge 15 days @ \$0.41 \$6.15

Water Fixed Charge 17 days @ \$0.43 \$7.31 \$4.17

Consumption Block 1 (0 - 10 m3) 4.688 m3 @ \$0.89

\$5.21 Consumption Block 1 (0 - 10 m3) 5.313 m3 @ \$0.98

Consumption Block 2 ( > 10 m3) 3.75 m3 @ \$1.77 \$6.64

Consumption Block 2 ( > 10 m3) 4.25 m3 @ \$1.96 \$8.33

Wastewater/Storm Fixed Charge 15 days @ \$0.44 \$6.60

Wastewater/Storm Fixed Charge 17 days @ \$0.47 \$7.99

Treatment Block 1 (0 - 10 m3) 4.688 m3 @ \$0.95 \$4.45

Treatment Block 1 (0 - 10 m3) 5.313 m3 @ \$0.98 \$5.21

Treatment Block 2 ( > 10 m3) 3.75 m3 @ \$1.89 \$7.09

Treatment Block 2 ( > 10 m3) 4.25 m3 @ \$1.96 \$8.33 **Total**

**Water and Wastewater/Storm Charges \$77.48**

H.S.T. (H.S.T. Registration 728604299) \$21.38 \*Ontario Electricity Rebate \$19.23 CR

**Amount due February 13, 2023 \$244.07**

\*Total Ontario Support : \$19.23 CR. To learn more about the Province's electricity support programs, visit [ontario.ca/yourelectricitybill](http://ontario.ca/yourelectricitybill).

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**Leaving on vacation? Make sure your home's water valve is turned off before you leave to prevent expensive water bills from flooded basements due to leaky pipes or water theft from your outside taps. [www.hamilton.ca/leaks](http://www.hamilton.ca/leaks)**