

<b>\$</b>		<b>Total Amount Due.....\$</b>	<b>259.95</b>
If payment is received after 2021 November 16, the following late payment fees will apply: A one-time late payment fee of 3.25% on Current Charges.			
<b>Summary of Your Account</b>			
<b>Previous Charges and Credits</b>			
Previous balance .....	\$	225.00	
<b>Balance Forward .....</b>	<b>\$</b>	<b>225.00</b>	
<b>ENMAX Charges</b>			
Electricity .....	(GST: \$6.53)	\$ 140.65	
Deposit .....	\$	225.00	CR
<b>Subtotal .....</b>	<b>\$</b>	<b>94.35</b>	<b>CR</b>
<b>The City of Calgary Charges</b>			
Water Treatment and Supply .....	\$	42.27	
Wastewater Collection and Treatment .....	\$	54.87	
Stormwater Management .....	\$	15.63	
<b>Subtotal .....</b>	<b>\$</b>	<b>92.77</b>	
Total GST .....	\$	6.53	
Total Current Charges .....	\$	4.95	
<b>Total Amount Due .....</b>	<b>\$</b>	<b>259.95</b>	

**You are on:**  
**Regulated Rate Option**

**Need help?**  
 Phone: 310-2010  
 Toll Free Outside Alberta: 1-877-571-7111  
 Online: enmax.com/contact-us  
 Monday to Friday 8:00 a.m. to 8:00 p.m.  
 Saturday 8:00 a.m. to 4:30 p.m.  
 Sunday Closed

**OUTAGES & EMERGENCIES 24 Hours**  
 Electricity: ENMAX Power: 403-514-6100  
 Water/Wastewater: The City of Calgary: 311

**METER READINGS**  
 Electricity: ENMAX Power: 403-662-3250  
 Water/Wastewater: ENMAX Power: 403-662-3250

**! Important Notices**

Our records indicate a balance forward remains from the last billing. Payment for the balance forward is due now.

**Moving?** To assist ENMAX in completing your request, please provide 30 days notification prior to your move date.

Tear off here



Return this portion with your payment.  
 Payable at most financial institutions.

**Total Amount Due \$259.95**

000022995 000000495 0005027298222 15

SERVICE ADDRESS IF DIFFERENT FROM BELOW:  
 5 503 6 ST NE, CALGARY AB T2E 6K5

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SUNSTAR HOME BUILDERS INC  
 1937 44 AVE SW  
 CALGARY AB T2T 2N7

**Amount of Payment**  
**\$**

**Account Number: 502729822**



**PAYMENT OPTIONS**

- Pre-authorized payments by registering online at [enmax.com](http://enmax.com) or calling toll-free in Alberta at 310-2010
- Your financial institution: in person or by internet or telephone banking
- Cheque by mail:  
ENMAX  
PO BOX 2900 STN M  
Calgary, AB T2P 3A7

**LATE PAYMENT FEE**

The Total Amount Due is due as of the Current Bill Date. Payment must be received within 25 days of the Current Bill Date; otherwise, a one-time charge of 3.25% will be assessed on any outstanding Current Charges shown on your account.

**TERMS & CONDITIONS**

Customers are responsible to pay in full and on time whether the bill has been based on estimated or actual readings. Failure to receive, or loss of, the Energy and Utilities Statement is not a reason for either non-payment or exemption from late payment penalties.

Customers may be required to pay a deposit if the payment record is not satisfactory, or in other circumstances as outlined in the full text of the Terms & Conditions referenced below. If it becomes necessary to disconnect service for non-payment, payment of the full amount due plus a disconnect non-payment fee or deposit will be required before service is reconnected. Reconnection will normally occur within 24 hours following payment of monies owed.

Additional Terms & Conditions are part of this agreement and may change from time to time. The full text of the Terms & Conditions can be accessed online or by contacting your municipality.

- Calgary: [www.enmax.com/rro](http://www.enmax.com/rro)  
Cardston: [www.cardston.ca](http://www.cardston.ca)  
Ponoka: [www.ponoka.ca](http://www.ponoka.ca)  
Red Deer: [www.reddeer.ca](http://www.reddeer.ca)

**METER READINGS**

Meter reading dates may vary from month to month. If your meter is not read, the current charges will be estimated based on previous use history for the property.

**GOODS AND SERVICES TAX (GST) REGISTRATION NUMBERS**

ENMAX Energy Corporation	870024940RT
ENMAX Power Services Corporation	878134519RT
The City of Calgary	119457869RT

\* GST applicable

**UNDERSTANDING YOUR BILL**

Energy Charges

**Energy Charge** is the cost of energy you have used in a billing period. The charge is expressed in dollars per kilowatt-hour (\$/kWh) for electricity.

Delivery System

**Transmission Charge** pays for upgrades and maintenance for the wires and infrastructure that moves electricity from generation facilities to the Alberta communities where it's used.

**Electricity Distribution** is the cost related to building and maintaining the distribution system as well as general utility operations. Distribution fees support networks that move energy around the communities to your home or business where it will be used.

**Balancing Pool Allocation** allocates the costs or benefits of power purchase agreements (PPA) to rate payers.

**Rate Riders** are temporary charges that are approved by the regulator to compensate for difference between the actual cost of electricity and the initially approved rate.

**Local Access** is charged on behalf of the local municipality for electricity equipment on municipal land.

Municipal Services

Rates are set by the municipality in your area. Revenue is collected on the municipality's behalf.

**Water charges** pays for the cost of treating and delivering drinking water.

**Wastewater charges** pays for the cost of collecting and treating wastewater.

**Stormwater charges** pays for the cost to ensure reliable street drainage, flood protection and river health.

**Waste and Recycling charges** pays for the collection of garbage, and the collection and processing of recycling as well as food and yard waste.

Other Fees

**Administration Charge** is the cost to provide billing, procurement, and customer service.

For a full breakdown of the charges and terms on your bill please visit [enmax.com/mybill](http://enmax.com/mybill).