



December 20, 2022 \$261.61

Account Number

Statement Date Amount Due Due Date

January 13, 2023

3717991300

Please reference this number when making a payment.

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PLEASE DO NOT PAY PRE-AUTHORIZED PAYMENT PLAN A monthly interest charge equal to 1.5% per month (effective annual rate of 19.56% per annum or 0.04896% compounded daily rate) will be applied if payment is received after the due date.

Service Location: 308 EAST 42ND ST HAMILTON ON L8T 3A7
 Premise #: 9963910000
 Bill #: 371157307377

Reading Previous

Type Current
 Adjustment Factor Multiplier Usage Read
 Adjusted Usage

Reading Service Meter From To # Days

Service	Meter #	From	To	Days	Current Reading	Previous Reading	Type	Adjustment	Usage	Read Date
Electric	HZN7159225	11/11/2022	12/13/2022	32	103754.75	105103.04	Actual	1.00	1348.292 KWH	1.037900
Water	P76965778	11/18/2022	12/16/2022	28	3228.00	3246.00	Actual	1.00	18.000 M3	

Your Previous Charges

Amount of Last Bill \$218.52
 Payment Received December 15, 2022 Thank you \$218.52 CR
Balance Forward \$0.00

Your Electricity Charges: Residential

*Electricity provided by Alectra Utilities Corporation as Standard Supply Service

Time of Use

Winter On-Peak 233.788 kWh @ \$0.151 \$35.30
 Winter Mid-Peak 243.34 kWh @ \$0.102 \$24.82
 Winter Off-Peak 871.164 kWh @ \$0.074 \$64.47

Delivery \$57.38

Regulatory \$5.72

Your Total Electricity Charges \$187.69

Your Water/Wastewater Charges

Your next schedule read date is tentatively scheduled for Jan 13, 2023

Water Meter Size - 16 mm

Water Fixed Charge 28 days @ \$0.41 \$11.48

Consumption Block 1 (0 - 10 m3) 10 m3 @ \$0.89 \$8.90

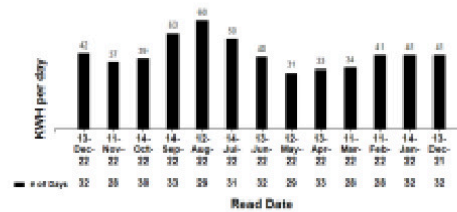
Consumption Block 2 (> 10 m3) 8 m3 @ \$1.77 \$14.16

Wastewater/Storm Fixed Charge 28 days @ \$0.44 \$12.32

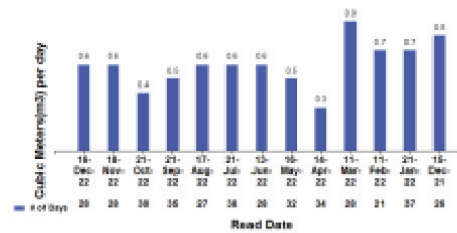
Treatment Block 1 (0 - 10 m3) 10 m3 @ \$0.95 \$9.50 Treatment

Block 2 (> 10 m3) 8 m3 @ \$1.89 \$15.12 **Total Water and**

Daily Average Electricity Usage



Compare your daily Water Usage



Wastewater/Storm Charges \$71.48

Winter TOU, tiered structures and rates are effective as of November 1, 2022. The Ontario Energy Rebate has also changed.

Please visit www.alectrautilities.com for more information.



Please payments to Alectra Utilities

make Corporation. Account Number:

your 3717991300

Use this number for all types of payments

Automatic Withdrawal on January 13, 2023 \$261.61

be applied if payment is received after the due date.

A monthly interest charge equal to 1.5% per month (effective annual rate of 19.56% per annum or 0.04896% compounded daily rate) will

JAREN BELROSE
51 HAWKSBROW RD NW

Amount Paid:

CALGARY AB T3G 2S9 Alectra Utilities Corporation P.O. BOX 3700

Concord, ON L4K 5N2

CUSTOMER SERVICE

IMPORTANT PHONE NUMBERS Hours of

Operation:

Monday to Friday from 8:30 am to 4:30 pm excluding statutory holidays (hours may vary by location).

Visit the Alectra Utilities website at alectrautilities.com to:

- Access your account
- View your smart meter and Time-Of-Use data • Go paperless

- Advise that you are moving
- View our outage maps
- Learn about conservation

ON1Call _____ 1 800 400 2255

Water Emergencies (business hours): City of Vaughan _____ 1 877 963 6900 City of Markham _____ 1 877 963 6900

Water Emergencies (after hours): City of Vaughan _____ 905 832 8562 City of Markham _____ 905 477 7000 Water

Emergencies (24/7):
City of Hamilton _____ 905 546 2489

IMPORTANT INFORMATION

Customer Service / Power Outages: Alectra Utilities
_____ 1-833-253-2872 Call Before You Dig:

Utilities then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles, and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use. The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Alectra Utilities collects this money and pays this amount directly to our suppliers. When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

Always Ask for ID

For your protection, all Alectra Utilities employees and contractors carry a photo identification card.

Are you Moving?

Please notify our office at least 1 week in advance of the closing date. A new account charge will be applied whenever a customer changes an address or registers for a new account. Customers will be held responsible for all electricity used until notice is received and the account is finalized.

Supply Of Power

Alectra Utilities will endeavour to use reasonable diligence in providing a regular and uninterrupted supply of service, but does not guarantee a constant supply of electricity or the maintenance of unvaried frequency or voltage.

Access to Equipment

Alectra Utilities equipment located on a customer's premise is in the care and at the risk of the customer. Alectra Utilities will, at

GLOSSARY OF TERMS

Electricity

This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

Delivery

These are the costs of delivering electricity from generating stations across the Province to Alectra

PAYMENT METHODS

reasonable times, require access to this equipment for reasons that include inspections, maintenance, repair, alteration, replacement, disconnection, calibration and metering.

Disconnection/Reconnection of Service

When an electrical service has been disconnected from Alectra Utilities' distribution system for six months or longer, Alectra Utilities will deem the service non-existent and require the condition of a new service be met prior to reconnection. The customer is required to apply to the Electrical Safety Authority (ESA) for inspection before reconnection can be done.

Privacy Information

In accordance with privacy legislation, Alectra Utilities representatives may only discuss a customer's account with the account holder or an authorized representative of the account holder. Contact Customer Service to notify us of any changes to your account information or to update your selected authorized representative.

Please reference this number when making a payment.



Regulatory Charges

Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy conservation and renewable energy programs.

Global Adjustment

Electricity generators in Ontario receive a combination of payments from the operation of the wholesale market, payments set by regulation and payments under contracts. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.

NOTE: For a detailed explanation of electricity terms, please visit our website at alectrautilities.com or ontarioenergyboard.ca.

H.S.T. (H.S.T. Registration 728604299) \$24.40 *Ontario Electricity Rebate \$21.96 CR

Amount due January 13, 2023 \$261.61

*Total Ontario Support : \$21.96 CR. To learn more about the Province's electricity support programs, visit ontario.ca/yourelectricitybill.

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Avoid frozen pipes! Shut off and drain all outside taps and pipes in unheated garages. Install insulated pipe sleeves on exposed pipes in unheated areas in your home.
www.hamilton.ca/frozenpipes

Alectra Utilities offers many convenient payment methods: Pre-authorized payment, telephone banking, online and credit card (fees in effect). For further details, please visit our website at alectrautilities.com.

Please consider the environment and switch to paperless billing at alectrautilities.com. Cheque or money order payments can be mailed to the following address:

Alectra Utilities P.O. Box 3700 Concord, ON, L4K 5N2

alectrautilities.com

Alectra Utilities has programs and payment plans to help customers who are having difficulties paying their electricity bills. There are additional programs for qualifying low-income customers. For more information about our Equal Payment Plan, the Low-Income Energy Assistance Program, or the Ontario Electricity Support Program, visit our website at alectrautilities.com or contact our Customer Service department.



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