

**YOUR ENERGY AND UTILITIES STATEMENT**

RENTPERKS ALBERTA PROPERTY  
MANAGEMENT LP  
5428 LADBROOKE DR SW  
CALGARY AB T3E 5X8

<b>\$ Total Amount Due.....\$ 411.52</b>	
If payment is received after 2021 February 08, the following late payment fees will apply: A one-time late payment fee of 3.25% on Current Charges.	
<b>Summary of Your Account</b>	
<b>Previous Charges and Credits</b>	
Previous balance .....	\$ 1,157.13
Payment we processed on DEC 22. Thank you .....	\$ 1,169.56 CR
<b>Balance Forward .....</b>	<b>\$ 12.43 CR</b>
<b>ENMAX ENMAX Charges</b>	
Electricity .....	(GST: \$7.32) \$ 146.39
Natural Gas .....	(GST: \$7.51) \$ 150.24
Late Payment Charge.....	\$ 12.43
<b>Subtotal .....</b>	<b>\$ 309.06</b>
<b>The City of Calgary Charges</b>	
Water Treatment and Supply.....	\$ 24.29
Wastewater Collection and Treatment.....	\$ 36.65
Stormwater Management .....	\$ 15.63
Waste and Recycling.....	\$ 23.49
<b>Subtotal .....</b>	<b>\$ 100.06</b>
Total GST .....	\$ 14.83
Total Current Charges .....	\$ 423.95
Total Amount Due .....	\$ 411.52

You are on:  
**EasyMax®**

**Need help?**  
Phone: 310-2010  
Toll Free Outside Alberta: 1-877-571-7111  
Online: enmax.com/contactus  
Monday to Friday 8:00 a.m. to 8:00 p.m.  
Saturday 8:00 a.m. to 4:30 p.m.  
Sunday Closed

**OUTAGES & EMERGENCIES 24 Hours**  
Electricity: ENMAX Power: 403-514-6100  
Natural Gas: ATCO Gas: 1-800-511-3447  
Water/Wastewater: The City of Calgary: 311

**METER READINGS**  
Electricity: ENMAX Power: 403-662-3250  
Natural Gas: ATCO Gas: 310-5678  
Water/Wastewater: ENMAX Power: 403-662-3250

**! Important Notices**

**Moving?** To assist ENMAX in completing your request, please provide 30 days notification prior to your move date.

Tear off here



Return this portion with your payment.  
Payable at most financial institutions.

**Total Amount Due \$411.52**

000041152 000042395 0005025237693 15

SERVICE ADDRESS IF DIFFERENT FROM BELOW:  
5428 LADBROOKE DR SW, CALGARY AB T3E 5X8

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RENTPERKS ALBERTA PROPERTY  
MANAGEMENT LP  
169 EVERWILLOW GREEN SW  
CALGARY AB T2Y 4V8

**Amount of Payment**  
**\$**

**Account Number: 502523769**



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Account Number: 502523769  
Current Bill Date: 2021 January 12



### PAYMENT OPTIONS

- Pre-authorized payments by registering online at [enmax.com](http://enmax.com) or calling toll-free in Alberta at 310-2010
- Credit card payments for ENMAX Energy residential plans and select small business plans. Credit Card payments are only accepted online through [enmax.com](http://enmax.com) when you sign into your account
- Your financial institution: in person or by internet or telephone banking
- Cheque by mail:  
ENMAX  
PO BOX 2900 STN M  
Calgary, AB T2P 3A7

### LATE PAYMENT FEE

The Total Amount Due is due as of the Current Bill Date. Payment must be received within 25 days of the Current Bill Date; otherwise, a one-time charge of 3.25% will be assessed on any outstanding Current Charges shown on your account.

Late fees for Business Energy customers are determined by the Commercial Accounts Terms & Conditions. Any unpaid charges as of the due date, will have a late fee applied to the unpaid portion of charges using TD prime (or similar financial institution) plus 4% per annum, compounded monthly until the overdue balance is paid in full.

### TERMS & CONDITIONS

Customers are responsible to pay in full and on time whether the bill has been based on estimated or actual readings. Failure to receive, or loss of, the Energy and Utilities Statement is not a reason for either non-payment or exemption from late payment penalties.

Non-payment may result in the cancellation or termination of the agreement for supply and payment of services.

Additional Terms & Conditions are part of this agreement and may change from time to time. The full text of the Terms & Conditions can be found in your agreement package or by calling toll-free in Alberta at 310-2010.

### METER READINGS

Meter reading dates may vary from month to month. If your meter is not read, the current charges will be estimated based on previous use history for the property.

### GOODS AND SERVICES TAX (GST) REGISTRATION NUMBERS

ENMAX Energy Corporation	870024940RT
ENMAX Power Services Corporation	878134519RT
The City of Calgary	119457869RT

\* GST applicable

### ENERGY SAVING TOOLS & TIPS

To take greater control over how you use energy and to help you reduce your usage and costs, check out My Energy IQ™ and our energy saving tips at [enmax.com](http://enmax.com).

### UNDERSTANDING YOUR BILL

#### Energy Charges

**Energy Charge** is the cost of energy you have used in a billing period. The charge is expressed in dollars per kilowatt-hour (\$/kWh) for electricity and in dollars per gigajoule (\$/GJ) for natural gas.

#### Delivery System

**Transmission Charge** pays for upgrades and maintenance for the wires and infrastructure that moves electricity from generation facilities to the Alberta communities where it's used.

**Electricity Distribution and Gas Delivery Charge** is the cost related to building and maintaining the distribution system as well as general utility operations. Distribution fees support networks or pipelines that move energy around the communities to your home or business where it will be used.

**Balancing Pool Allocation** allocates the costs or benefits of power purchase agreements (PPA) to rate payers.

**Rate Riders** are temporary charges that are approved by the regulator to compensate for difference between the actual cost of electricity or natural gas and the initially approved rate.

**Local Access / Municipal Franchise Fee** is charged on behalf of the local municipality for electricity or natural gas equipment on municipal land.

#### Federal Carbon Tax

**Federal Carbon Tax** is applied to your natural gas use. For more information on the carbon tax and rebates available, visit the Government of Canada website.

#### Municipal Services

Rates are set by the municipality in your area. Revenue is collected on the municipality's behalf.

**Water charges** pays for the cost of treating and delivering drinking water.

**Wastewater charges** pays for the cost of collecting and treating wastewater.

**Stormwater charges** pays for the cost to ensure reliable street drainage, flood protection and river health.

**Waste and Recycling charges** pays for the collection of garbage, and the collection and processing of recycling as well as food and yard waste.

#### Other Fees

**Administration Charge** is the cost to provide billing, procurement, and customer service.

**Transaction Fee** helps offset the costs to purchase energy.

For a full breakdown of the charges and terms on your bill please visit [enmax.com/mybill](http://enmax.com/mybill).

102802737576

ENMAX  
PO BOX 2900 STN M  
Calgary, AB T2P 3A7  
Canada



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**5428 LADBROOKE DR SW, CALGARY AB T3E 5X8**

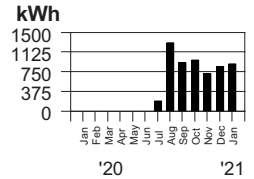
**ELECTRICITY**

Provided by **ENMAX**

<b>DAYS BILLED:</b>	30	<b>RATE</b>	<b>PREVIOUS READING</b>	<b>DATE</b>	<b>PRESENT READING</b>	<b>DATE</b>	<b>READ TYPE</b>	<b>SITE ID:</b> 0020003002843	<b>MULT</b>	<b>USE(kWh)</b>
<b>METER #:</b>	264168	ERFD1	96341.000	NOV 17	97251.000	DEC 16	Actual	1.00000		910.000

**New Charges**

Electric Energy Charges - ENMAX Energy Corporation (EasyMax Fixed 1 Year)	
Energy Charge .....	910.000 kWh @ \$ 0.062900 / kWh ..... \$ 57.24 *
(Nov 17 to Dec 16)	
Administration Charge .....	\$ 7.00 *
(Nov 17 to Dec 16)	
Delivery Charges - ENMAX Power	
(Nov 17 to Dec 16)	
Distribution Charge .....	\$ 25.73 *
Transmission Charge .....	\$ 17.71 *
Balancing Pool Allocation .....	\$ 2.33 *
Rate Riders .....	\$ 22.42 *
Local access fee paid to CALGARY .....	\$ 13.96 *
<b>Summary .....</b>	<b>\$ 146.39</b>



AV COST / DAY \$4.88

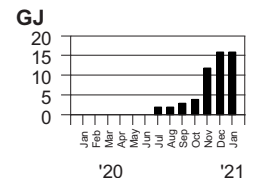
**NATURAL GAS**

Provided by **ENMAX**

<b>DAYS BILLED:</b>	29	<b>RATE</b>	<b>PREVIOUS READING</b>	<b>DATE</b>	<b>PRESENT READING</b>	<b>DATE</b>	<b>READ TYPE</b>	<b>SITE ID:</b> 0003195807817	<b>CONV</b>	<b>USE(GJ)</b>
<b>METER #:</b>	T00248-S74344	GRFE1	785.000	DEC 01	801.000	DEC 29	Actual	0.98250		15.720

**New Charges**

Natural Gas Energy Charges - ENMAX Energy Corporation (EasyMax Fixed 1 Year)	
Energy Charge .....	15.720 GJ @ \$ 3.790000 / GJ ..... \$ 59.58 *
(Dec 1 to Dec 29)	
Administration Charge .....	\$ 6.77 *
(Dec 1 to Dec 29)	
Delivery Charges - ATCO Gas	
(Dec 1 to Dec 29)	
ATCO Fixed Charge .....	\$ 23.66 *
ATCO Variable Charge .....	\$ 12.73 *
Rate Riders .....	\$ 12.56 *
Municipal franchise fee paid to CITY OF CALGARY .....	\$ 10.16 *
Federal Carbon Tax .....	\$ 24.78 *
<b>Summary .....</b>	<b>\$ 150.24</b>



AV COST / DAY \$5.18

**\$ Late Payment Charge**

**Current Charge**

Late Payment .....	\$ 12.43
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**ENMAX MESSAGE CENTRE**



The following services are provided by The City of Calgary. All revenue from these services go to The City of Calgary. For more information, visit calgary.ca.

**5428 LADBROOKE DR SW, CALGARY AB T3E 5X8**

**WATER TREATMENT AND SUPPLY**  
 Pays for the cost of treating and delivering drinking water

DAYS BILLED:	30	RATE	PREVIOUS		PRESENT		READ TYPE	MULT	USE(m3)
			READING	DATE	READING	DATE			
METER #:	8007478834	WCRSM	2240.000	NOV 18	2246.000	DEC 17	Actual	1.00000	6.000

**New Charges**

Water Charge	6.000 m3 @ \$ 1.522000 / m3	\$ 9.13
(Nov 18 to Dec 17)		
Water Service Charge		\$ 15.16
<b>Summary</b>		<b>\$ 24.29</b>

**m3**

AV COST / DAY \$0.81

**WASTEWATER COLLECTION AND TREATMENT**  
 Pays for the cost of collecting and treating wastewater

**New Charges**

Wastewater Charge	(6.00 m3* X 0.90) = 5.40 m3 @ \$ 1.6311 / m3	\$ 8.81
(Nov 18 to Dec 17)		
<i>*water usage is multiplied by 0.90 to reflect that, on average, 90% of treated water is returned to the wastewater system over a 12-month period</i>		
Wastewater Service Charge		\$ 27.84
<b>Summary</b>		<b>\$ 36.65</b>

**STORMWATER MANAGEMENT**  
 Pays for the costs to ensure reliable street drainage, flood protection and river health

**New Charges**

Stormwater Service Charge		\$ 15.63
<b>Summary</b>		<b>\$ 15.63</b>

**WASTE AND RECYCLING**  
 Pays for the cost of collecting and processing recycling, garbage, and food and yard waste

DAYS BILLED: 29  
**BLUE CART PROGRAM CHARGE: \$8.80 PER 30 DAYS**

**New Charges**

Blue Cart Program Charge ( 29 days @ \$ 0.2933 / day )	\$ 8.51
(Nov 24 to Dec 22)	

**BLACK CART PROGRAM CHARGE: \$6.85 PER 30 DAYS**

**New Charges**

Black Cart Program Charge ( 29 days @ \$ 0.2283 / day )	\$ 6.62
(Nov 24 to Dec 22)	

**GREEN CART PROGRAM CHARGE: \$8.65 PER 30 DAYS\***

**New Charges**

Green Cart Program Charge ( 29 days @ \$ 0.2883 / day )	\$ 8.36
(Nov 24 to Dec 22)	

**Total** ..... **\$ 23.49**



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## THE CITY OF CALGARY MESSAGE CENTRE

Rates & Charges for 2021: Each year, The City reviews and adjusts rates and service charges to continue to deliver the water, waste, and recycling services you value. For 2021, The City minimized overall bill increases recognizing the challenging economic times. Learn more at [Calgary.ca/waterrates](http://Calgary.ca/waterrates) and [calgary.ca/cartfee](http://calgary.ca/cartfee).

Find out how you can reduce your risk for frozen pipes, and what actions to take if you suspect you have them at [calgary.ca/frozenpipes](http://calgary.ca/frozenpipes).