



# Your utilities bill

Statement Date May 24, 2022

**BARRETO, LINA**

Your account number 34403107  
For service at 1223 PODERSKY WYND SW  
EDMONTON AB

## Questions?

Epcor.com 24/7  
310-4300 or 1-800-667-2345  
Monday to Friday 8 am - 7 pm,  
Saturday 8 am - 4:30 pm,  
Closed Sundays and stat. holidays

## Utility Repair / Emergency Calls Only

Power, Water & Drainage 780-412-4500  
Natural Gas 1-800-511-3447

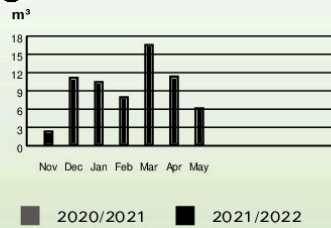
## Here's what you owe *For details, please turn over*

|                                 |                 |
|---------------------------------|-----------------|
| Amount of your last bill        | \$ 181.04       |
| Payments we processed Thank you | -181.04         |
| New charges                     | 163.31          |
| Adjustments                     | 0.85 CR         |
| Water                           | 27.96           |
| Drainage/wastewater             | 39.56           |
| Waste services                  | 96.64           |
| <b>Automatic Withdrawal</b>     | <b>\$163.31</b> |

To be withdrawn on June 14, 2022



## YOUR WATER USE AT A GLANCE



Turn over for details of your bill

0000000034403107000001633100000163310000000034403107027

## Automatic Withdrawal

If you have questions regarding this withdrawal, please call the Account enquiries number



W 1 000001 20220524

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**Details of your previous payments**

|   |               |
|---|---------------|
| Amount of your last bill                  | \$181.04      |
| Payment by AW - Credit Card on May 13     | -181.04       |
| <b>Amount overdue from your last bill</b> | <b>\$0.00</b> |

**Details of your adjustments**

|                               |                  |
|-------------------------------|------------------|
| Paperless Option Credit       | 0.85 CR          |
| <b>Your total adjustments</b> | <b>\$0.85 CR</b> |

**Details of your new charges**

**WATER**

Provided by EPCOR Water Services Inc.

Meter: 66123199

|   |      |
|---|------|
| Reading on 17-May-22 (actual)             | 66.9 |
| Reading on 12-Apr-22 (actual)             | 60.6 |
| Amount of water you used, in cubic metres | 6.3  |

|   |                |
|---|----------------|
| Basic monthly water service charge                | \$12.46        |
| Fire Protection                                   | 2.59           |
| Cost of water you used                            |                |
| 6.30 m <sup>3</sup> at 204.87¢ per m <sup>3</sup> | 12.91          |
| <b>Your total water charges</b>                   | <b>\$27.96</b> |

**DRAINAGE AND WASTEWATER TREATMENT**

Provided by EPCOR Water Services Inc.

**Drainage**

|   |         |
|---|---------|
| Basic monthly sanitary service charge                             | \$10.65 |
| Sanitary charges, based on total water used of 6.3 m <sup>3</sup> |         |
| 6.30 m <sup>3</sup> at 124.93¢ per m <sup>3</sup>                 | 7.87    |
| Stormwater charge   |         |

(area x development intensity x runoff coefficient x rate)

|  |                |
|--|----------------|
| 247.705 m <sup>2</sup> x 1.00 x 0.50 at 5.6908¢ per m <sup>2</sup> | \$7.05         |
| <b>Subtotal of Drainage charges</b>                                | <b>\$26.67</b> |

**Wastewater Treatment Charges**

|   |                |
|---|----------------|
| Basic monthly wastewater treatment service charge                             | \$6.22         |
| Wastewater treatment charges, based on total water used of 6.3 m <sup>3</sup> |                |
| 6.30 m <sup>3</sup> at 123.34¢ per m <sup>3</sup>                             | 7.77           |
| <b>Subtotal of Wastewater charges</b>   | <b>\$13.99</b> |
| <b>Your total drainage/wastewater charges</b>                                 | <b>\$39.56</b> |

**WASTE SERVICES**  
 Provided by Waste Management Services



|  |                |
|--|----------------|
| Monthly waste services fee SF            |                |
| Apr 20-May 17                            | \$96.64        |
| <b>Your total waste services charges</b> | <b>\$96.64</b> |

**TOTAL NEW CHARGES \$164.16**

**For your information**

- 1 **PLEASE ALLOW THREE TO FIVE BUSINESS DAYS NOTICE FOR CLOSING ACCOUNTS**  
 The customer in account is responsible for all charges until service is formally disconnected.
- 1 Please be advised your communication with EPCOR may be monitored for quality Customer Service.
- 1 EPCOR is committed to protecting your personal information. By establishing or maintaining an account, you consent to the collection, use and disclosure of personal information only for the purpose of providing ongoing utility service and support, unless you indicate otherwise to us in writing. Details of EPCOR's privacy policy are available online at [epcor.com](http://epcor.com), or in printed form by request.

**Understanding your bill:**

- **Electric Energy Charges:** The cost of electric energy consumed in a billing period and the retail costs for billing and customer services.
- **Delivery Charges:** Wires Owner costs of delivering electricity to customers. This includes meter reading and the costs of building, operating and maintaining the local distribution system and the provincial transmission system.
- Detailed line item information is available on [epcor.com](http://epcor.com) or call us to talk to a customer service consultant.

**Payment options:**

- Visit [epcor.com/MyAccount](http://epcor.com/MyAccount) to set up Automatic Withdrawals via your bank account or credit card
- Through your bank: in person, by telephone banking or online banking
- Make a one-time credit card payment online by visiting [epcor.com/MyAccount](http://epcor.com/MyAccount) or by calling 310-4300
- By mail to PO Box 500 Edmonton AB T6J 3Y3

Please allow three business days for your payment to be posted to your account.  
 If your payment is returned because of insufficient funds, a service charge will be added to your account.

BANK STAMP

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- | Thank you for joining our Automatic Withdrawal Plan. We hope you will find this payment option a benefit.
- | **LATE PAYMENT CHARGE**  
We charge a one-time late payment charge of 2.5% on amounts outstanding after the due date shown.
- | Effective October 13, 2020, our Terms and Conditions for Automatic Withdrawal and Equal Payment Plan are updated. Please check [epcor.com/aw-app-updates](http://epcor.com/aw-app-updates) for more information.