



CA21CA21COM44100194

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Item	Date (D/M/Y)	Cost	GST/HST & PST	Total
	Jan - Feb. 2022			
non emergency calls to the emergency line	4+ calls at \$50 per call	200	30	230.00
Total				230.00

Notes:

Multiple calls to the Emergency line were made , Written warnings were given (via email), Verbal warnings were given.

All calls were due to Non emergency matters. That was pre-existing and ongoing maintenance and repair to the unit.

communication through email was happening as well to NS@rentperks.com

Notice that we will not be replying to any email that had name calling or threats of any nature was provided.

Even Though More than 4 phone calls were made. We are choosing to only at this point charge in the amount of 4 non emergency phone calls.

As using the emergency line ties up the line for real emergencies that put others at risk.