

2023-08-16 2023-08-31

CUSTOMER SERVICE

alectra Discover the possibilities
 Monday to Friday from 8:30 am to 4:30 pm
 excluding statutory holidays (hours may vary by location)

Account Number
 Visit the Alectra Utilities website at alectrautilities.com to:
 Please reference this number when making a payment.

- View your smart meter and Time-Of-Use data
- Go paperless
- Advise that you are moving
- Report meter problems
- Report lost or stolen meters

36 VIVIAN'S CRES
 BRAMPTON ON L6Y 4V1

IMPORTANT PHONE NUMBERS

Customer Service / Power Outages:
 Alectra Utilities 1-833-253-2872
 Call Before You Dig: ON1Call 1 800 401-1111

Water Emergencies (business hours):
 City of Vaughan 1 877 963 6900
 City of Markham 1 877 963 6900

Statement Date: August 02, 2023
Amount Due: \$130.49
Due Date: August 28, 2023

PLEASE DO NOT PAY
PRE-AUTHORIZED PAYMENT PLAN
 A monthly interest charge equal to 1.5% per month (effective annual rate of 19.56% per annum or 0.04896% compounded daily rate) will be applied if payment is received after the due date.

Service Location: 102 ELMA ST ST CATHARINES ON L2N 6Z7

REPORT INFORMATION

Bill #: 379875428412

Service	Meter	From	To	# Days	Previous Reading	Current Reading	Read Type	Multiplier	Usage	Adjustment Factor	Adjusted Usage
Electric	H2N7095495	06/26/2023	07/27/2023	31	105819.04	109019.04	Discipline/Reconnection of Service		20.962 KWH	1.037900	852.076

reasonable times, require access to this equipment for reasons that include inspections, maintenance, repair, alteration, replacement, disconnection, calibration of meters.

For your protection, all Alectra Utilities employees and contractors carry a photo identification card.
 Please notify our office at least 1 week in advance of the closing date. A new account charge will be applied whenever a customer changes an account. Customers will be held responsible for all electricity used until notice is received and the amount of last bill.
 Payment Received July 24, 2023 Thank you \$134.51 CR
 Supply Of Power \$0.00
 Balance Forward \$0.00
 Your Electricity Charges Residential
 *Electricity provided by Alectra Utilities Corporation as Standard Supply Services to Equipment
 Alectra Utilities equipment located on a customer's premise is in the care and at the risk of the customer. Alectra Utilities will, at

When an electrical service has been disconnected from Alectra Utilities' distribution system for six months or longer, Alectra Utilities will deem the service non-existent at the time of reconnection. The customer is met prior to reconnection. The customer is required to apply to the Electrical Safety Authority (ESA) for inspection before reconnection can be done.

Privacy Information

In accordance with privacy legislation, Alectra Utilities representatives may only discuss a customer's account with the account holder or an authorized representative of the account holder. Contact Customer Service to notify us of any changes to your account information or to update your selected authorized representative.



Summer On-Peak 122.726 kWh @ \$0.151	\$18.53
Summer Mid-Peak 92.154 kWh @ \$0.102	\$9.40
Summer Off-Peak 606.082 kWh @ \$0.074	\$44.85

GLOSSARY OF TERMS

Electricity Regulatory \$4.68
 This is the cost of the electricity supplied to you during this billing period.
Your Total Electricity Charges \$128.81

Delivery (H.S.T. Registration 728604299) \$16.75
 These are the costs of delivering electricity from generating stations to your home or business.
Ontario Electricity Rebate \$15.07 CR
 This includes the costs to build and maintain the transmission and distribution lines, poles and cross-arms, and operate provincial and local electricity systems. A portion of these charges are fixed and do not vary with usage.

Total Ontario Support: \$15.07 CR. To learn more about the Province's electricity support programs, visit www.ontarioenergyboard.ca or call 1-800-387-0777.
 The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Alectra Utilities collects this money and pays this amount directly to our suppliers. When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

Regulatory Charges

Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy conservation and renewable energy programs.

Global Adjustment

Electricity generators in Ontario receive a combination of payments from the operation of the wholesale market, payments set by regulation and payments under contracts. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.

NOTE: For a detailed explanation of electricity terms, please visit our website at alectrautilities.com or ontarioenergyboard.ca.

PAYMENT METHODS

Alectra Utilities offers many convenient payment methods: Pre-authorized payment, banking, online and credit card (fees in effect). For further details, please visit our website at alectrautilities.com.

Please consider the environment and switch to paperless billing at alectrautilities.com.

Cheque or money order payments can be mailed to the following address:
 Alectra Utilities P.O. Box 3700 Concord, ON, L4K 5N2

Alectra Utilities P.O. Box 3700 Concord, ON, L4K 5N2
 BERTA FRASER
 36 VIVIAN'S CRES
 BRAMPTON ON L6Y 4V1

Please make your payments to Alectra Utilities Corporation.

Account Number: 379875428412
 Use this number for all types of payments.

Automatic Withdrawal on August 28, 2023: \$130.49
 Alectra Utilities has programs and payment plans to help customers who are having difficulty paying their electricity bills. For more information about our Equal Payment Plan, the Low-Income Energy Assistance Program, or the Ontario Electric Bill Relief Program, visit our website at alectrautilities.com or contact our Customer Service department.

Alectra Utilities Corporation
 P.O. BOX 3700
 Concord, ON L4K 5N2

